



ARBITRATION FORUMS, INC.
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AFClient Installation Guide

Version 3.5.0

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Introduction

AFClient is proprietary software developed by Arbitration Forums, Inc. (AF) that provides a method for easily attaching claim-related documents and evidence to an electronic subrogation demand or arbitration filing within AF's systems, such as Total Recovery Solution® (TRS®) and Online Filing (OLF).

Note: The AFClient product requires configuration by AF Technical Services prior to installation. Contact AF Technical Services at support@arbfile.org to coordinate new installations.

AFClient Overview

AFClient allows a member to easily attach claim-related documents and evidence to either a subrogation (E-Subro Hub) or arbitration (TRS) case. It consists of three applications: AFPrint, AFScan, and AFDashboard.

AFPrint allows a user to print claim-related documents from any desktop application to the AFClient virtual printer. In doing so, the AFPrint application captures the print stream and automatically uploads it to a specific subrogation or arbitration case based on the claim number or AF Case ID entered by the user. AFPrint can operate in two modes. Besides the aforementioned printing mode, AFPrint allows a member to select file(s) directly from Windows Explorer by right-clicking on the file(s) and selecting "Send to AFClient" from the context menu.

AFScan is a document-scanning application that allows a user to scan paper documents from any TWAIN-compliant scanner. In doing so, the AFScan application captures the scanned document, converts it to a PDF, and automatically uploads it to a specific subrogation or arbitration case based on the claim number or AF Case ID entered by the user.

AFDashboard is a status-reporting application for each of the documents submitted using AFPrint or AFScan. It allows members to monitor the status of their submission and alerts them if document transmission fails.

This document describes the steps necessary to install the AFClient software. By default, the installation package will install all of the above applications. If necessary, you can install AFClient without AFScan. AFPrint and AFDashboard are required components.

For additional information related to the usage of AFClient applications, refer to the *AFClient User Guide*.

System Requirements

AFClient 3.5.0 can run on the following operating systems:

- Microsoft Windows Server 2008 R2 (64-bit)*
- Microsoft Windows 10*
- Microsoft Windows 11*

AFClient 3.5.0 requires the following .NET Framework:

- .NET framework version 4.8 Full*

*AFClient 3.5.0 may run on later versions of operating systems and .NET frameworks. However, no testing was performed to validate its operation on higher versions.

Quick Start

For those familiar with software installation, this section provides a quick overview of how to install the AFClient software.

Quick Start Installation

Install AFClient using the following steps:

- If a previous version of AFClient is installed, the new AFClient install will silently remove the old version. You may also remove the old version manually prior to installing AFClient 3.5.0.
- Obtain your company code, AFClient user ID, and password and have this information available prior to installation.
 - You also have the option to keep the existing company code, AFClient user ID, and password if you are installing over an existing AF Client installation.
- Download and run the appropriate installation. The install wizard will walk you through the process. Refer to the section titled “Choosing the Correct Installation Package” to determine the appropriate installation package. You have the option of choosing an EXE or MSI installation type.
- To find out if AFClient is a fit for your organization, please contact AF Technical Services at support@arbfile.org.

Software Installation and Configuration

This section describes the software installation process. The AFClient installation package is a standard Windows Installer MSI package that supports both interactive and silent installation. Each of these installation methods is described separately below.

Note: Installation or removal of the AFClient software must be performed by a user with administrator-level privileges.

Choosing the Correct Installation Package

AFClient 3.5.0 requires the user to choose the proper installation package based on the operating system and architecture of the target machine. Download the proper version according to the following:

- Server 2008 R2 (64-bit), Windows 10 (64-bit), Windows 11 (64-bit) –
AFClient_3.5.0_install_x64.zip

Interactive Installation/Removal

This section describes the interactive software installation and removal processes.

Installation Prerequisites

AFClient 3.5.0 requires .NET Framework 4.8 to be installed prior to installation. If you choose the “setup.exe” approach, this prerequisite will be checked and .NET Framework 4.8 will be automatically installed if it is not already available on the system. If the install is run using an MSI, the member must verify that .NET Framework 4.8 is already installed on the system.

To use AFScan, your scanner must be attached to the target machine and fully functional. AFScan supports any TWAIN-compliant scanner. We recommend that the TWAIN driver installation be performed prior to installing the AFClient software. Refer to [TWAIN Driver Installation](#) to see a list of compliant hardware manufacturers.

Hotfix for Untrusted Publisher Dialog Box

To avoid an “Untrusted Publisher” dialog box during installation, the following Microsoft hotfix should be applied: <http://support.microsoft.com/en-us/kb/2921916>

The following hotfix files can be located in the “AdminSupport” folder of the software package:

- 64-bit – Windows6.1-KB2921916-x64.msu

Installation of this hotfix will require the target workstation to be rebooted after completion. It is recommended that additional testing be performed to ensure the hotfix works as intended and does not have any negative effect on existing applications.

Removing Prior Versions of AFClient

This version of the AFClient installation will remove AFClient 3.5.0 or later from the member's system. It is important to note that the AFClient 3.5.0 installation process will not proceed if the removal fails. Manual removal of AFClient will be necessary in such instances. Use the Control Panel "Programs and Features" function to manually remove AFClient. This procedure is outlined in the section titled [Removing AFClient Software](#).

Installing AFClient Software

To install the AFClient software on your system, perform the following steps:

1. Download the software from the download link (please contact AF Technical Services for the download link). The download page will contain links to two different installation packages. Select the correct link that matches your target operating system and platform. The installation package will be an archived ZIP file.
2. Unzip the package into the appropriate folder. The ZIP file will contain an AFClient-3.5.0- Setup.exe and a MSI Windows Installer package file.
3. Run the "AFClient-3.5.0-Setup.exe" file.
4. The installation wizard will display the "Welcome ..." dialog. Select "Next" to continue. If the target system does not have .NET 4.8 Full Installation, the wizard will prompt to install .NET 4.8 Full package first. Once the .NET 4.8 installation process is complete, the wizard will proceed and display the "Welcome ..." dialog.
5. The installation wizard will display the AFClient Software License Agreement. To move forward with the installation, the user must accept the license agreement.
6. The "Destination Folder" dialog is displayed. If you want to change the destination folder (where the software will be installed), select the "Change" button and specify a new destination folder (not recommended). Select "Next" to continue.
7. The "Setup Type" dialog is displayed. If you want to install all the applications, select the "Complete" radio button. If you want to selectively install a specific application, then select the "Custom" radio button. Select "Next" to continue.
8. The "Account Information" dialog is displayed. Within this dialog, specify your AF company code, user ID, and password. You may also specify a custom Port Name and/or Printer Name for the AFClient virtual printer (not recommended). For more information regarding these values, please refer to [AFClient Additional Product Settings](#). After entering this information, select "Next" to continue.
9. The "Ready to Install the Program" dialog is displayed. Select "Install" to install the software.

10. Once the installation is complete, the “InstallShield Wizard Completed” dialog is displayed with options to “Launch AFDashboard into the system tray” and “Always show AFDashboard in system tray.” These options are enabled by default. You may uncheck them if preferred. Click on the “Finish” button to complete the installation.

Note: The installer will schedule a reboot, so it is recommended to reboot the system once the installation has completed.

Configuring for Test Environments: The default installation for AFClient is configured to point to AF’s production site. If you will be installing this software on a system that will be used for testing, you must perform the additional steps outlined in the section titled Configuring AFClient Software for Testing.

Centralized Server Installation: Centralized installation of AFClient is a feature that was introduced with version 2.1.0. This feature allows installation on a central server for remote desktop AFClient access by multiple clients. Examples of this technology are the Citrix Terminal Server, Microsoft Terminal Server, and Remote Desktop. AFClient 3.5.0 supports this feature in the following environments:

- Microsoft Windows Server 2008 R2 (64-bit)
- Microsoft Windows 10
- Microsoft Windows 11

Removing AFClient Software

To remove the AFClient software from your system, perform the following steps:

1. From your Windows Start Menu, select “Control Panel.” The Control Panel window is displayed.
2. Use the “Programs and Features” option. A list of currently installed programs should be displayed – “AFClient” will be in that list.
3. Within the list of installed programs, select “AFClient.”
4. Select the “Uninstall” option and follow the appropriate steps.

Silent Installation/Removal

Sample silent install and uninstall batch files can be found under the AdminSupport folder included in the zip file for AFClient Installation.

AFClient Installer Properties

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The following standard Windows Installer property can be specified on the command line.

INSTALLDIR

The Destination Folder where the software should be installed is:

Default 64-bit: C:\Program Files (x86)\Arbitration Forums\AFClient\

In addition to the standard Windows Installer properties, the AFClient installation package defines a number of custom properties that can be specified on the command line. For more information regarding these values, please refer to [AFClient Additional Product Settings](#).

Choose one of the following

KEEP_AFCLIENT_PROPERTIES_FILE

Required.

This value is used to keep the existing AFClient.properties file from an existing AF Client installation

Possible values: true, false

Default: false

Or the following three settings

AF_COCODE

Required.

The 5-digit AF company code for your organization.

AF_ACCOUNTUSER

Required.

The AF user ID used to access the www.arbfile.org site.

AF_ACCOUNTPASSWORD

Required.

The password for the AF user ID used to access the www.arbfile.org site.

AF_USERSETTINGSALERTNOCASE

Optional.

This value is used to set the initial default value for the AlertNoCase setting within the User Settings file.

Possible values: true, false Default: true

AF_USERSETTINGSALERTONECASE

Optional.

This value is used to set the initial default value for the AlertOneCase setting within the User Settings file.

Possible values: true, false Default: false

AF_PORTNAME

Optional.

The port name to be used for the AFPrint Virtual Printer. Default: AFClient:

AF_PRINTER

Optional.

The printer name to be used for the AFPrint Virtual Printer. Default: AFClient Virtual Printer

AF_LAUNCHAFDASHBOARDATSTARTUP

Optional.

It indicates whether AFDashboard always shows in the system tray at system start up. Possible values: true, false

Default: false

AF_LAUNCHAFDASHBOARD

Optional.

It indicates whether to launch AFDashboard into the system tray once the installation is complete.

Possible values: true, false Default: false

AF_PROXYSERVERMODE

Optional.

It indicates whether a proxy server is required within your environment.

If set to MANUAL, AF_PROXYSERVERHOST and AF_PROXYSERVERPORT are required.

If set to AUTO, uses the logged-in Windows User's credentials to authenticate against Proxy Server. AF_PROXYSERVERHOST and AF_PROXYSERVERPORT are required.

If set to SYSTEM, uses the logged-in Windows User's credentials to authenticate against Proxy Server configured in Internet Explorer. AF_PROXYSERVERHOST and AF_PROXYSERVERPORT are populated from the entries in Internet Explorer.

Possible values: MANUAL, AUTO, SYSTEM, NONE Default: NONE

AF_PROXYSERVERHOST

Conditional.

If AF_PROXYSERVERMODE=MANUAL/AUTO, IP address or host name of the proxy server is required. If an IP address is entered, use standard dotted notation (e.g., 127.0.0.1).

AF_PROXYSERVERPORT

Conditional.

If AF_PROXYSERVERMODE=MANUAL/AUTO, the port number for the proxy server is required.

AF_PROXYSERVERAUTHUSER

Conditional.

If AF_PROXYSERVERMODE=MANUAL/AUTO and proxy server requires authentication, the user ID to be used for proxy server authentication.

AF_PROXYSERVERAUTHPASSWORD

Conditional.

If AF_PROXYSERVERMODE=MANUAL/AUTO and proxy server requires authentication, the password to be used for proxy server authentication.

AF_PROXYSERVERAUTHDOMAIN

Conditional.

If AF_PROXYSERVERMODE=MANUAL/AUTO and proxy server requires authentication, the domain name of the domain to be used for proxy server authentication.

Note: Each of the property names listed above is case sensitive and MUST be specified exactly as listed above.

Installing AFCClient Software (Silent Installation)

To perform a silent installation, the Windows Installer program is invoked from the command line to perform the installation. The following command should be used (parameters specified within [] are optional):

```
AFClient-3.5.0-setup /s /v"/L*v afclient_install.log /qn AF_COCODE=<company-code>  
AF_ACCOUNTUSER=<account-userid>  
AF_ACCOUNTPASSWORD=<account-password>  
KEEP_AFCLIENT_PROPERTIES_FILE=<true/false>  
[AF_USERSETTINGSALERTNOCASE=<usersetting-alertnocase>]  
[AF_USERSETTINGSALERTONECASE=<usersetting-alertonecase>]  
[AF_PORTNAME=<port-name>]  
[AF_PRINTERNAME=<printer-name>]  
[AF_LAUNCHAFDASHBOARDATSTARTUP] =<true/false>
```

```
[AF_LAUNCHAFDASHBOARD]=<true/false> [AF_PROXYSERVERHOST=<IP  
address/ Host Name>] [AF_PROXYSERVERPORT=<port number>]  
[AF_PROXYSERVERMODE=<MANUAL/AUTO/SYSTEM/NONE>]  
[AF_PROXYSERVERAUTHUSER=<user to authenticate proxy server>]  
[AF_PROXYSERVERAUTHPASSWORD=< password to authenticate proxy server >]  
[AF_PROXYSERVERAUTHDOMAIN=<domain name>]”
```

where

<afclient_install_log>

Optional – the name of the Windows Installer log file.

<company-code>

Required – see AFClient property values described above.

<account-userid>

Required – see AFClient property values described above.

<account-password>

Required – see AFClient property values described above.

Note: It is assumed that the above command is run from within the directory containing the file “AFClient-3.5.0-setup.exe.”

Installation Examples

The following illustrates various silent installation examples:

Example 1:

In this example, the following occurs:

- Install AFClient software.
- Create a Windows Installer log file called “afclient_install.log”
- Specify a company code of “99999,” a user ID of “testuser.99999,” and a password of “test.”
- Specify organization-wide default values for the AlertNoCase and AlertOneCase user settings.
- Use the default printer and port names.
- Install the software to the default location.

Note: It is assumed that the command is run from within the directory containing AFClient-3.5.0-setup.exe.

```
AFClient-3.5.0-setup /s /v"/L*v afclient_install.log /qn AF_COCODE=99999  
AF_ACCOUNTUSER=testuser.99999 AF_ACCOUNTPASSWORD=test  
AF_USERSETTINGSALERTNOCASE=false  
AF_USERSETTINGSALERTONECASE=true"
```

Example 2:

In this example, the following occurs:

- Install AFClient software.
- Create a Windows Installer log file called "afclient_install.log"
- Keep the existing AFClient.properties file from an existing 3.4.0 installation, and use those settings for the new 3.5.0 installation.
- Specify organization-wide default values for the AlertNoCase and AlertOneCase user settings.
- Use the default printer and port names.
- Install the software to the default location.

Note: It is assumed that the command is run from within the directory containing AFClient-3.5.0-setup.exe.

```
AFClient-3.5.0-setup /s /v"/L*v afclient_install.log /qn  
KEEP_AFCLIENT_PROPERTIES_FILE=true  
AF_USERSETTINGSALERTNOCASE=false  
AF_USERSETTINGSALERTONECASE=true"
```

Example 3:

In this example, the following occurs:

- Install AFClient software.
- Create a Windows Installer log file called "afclient_install.log."
- Specify a company code of "99999," a user ID of "testuser.99999," and a password of "test."
- Specify a port name of "RPT3."
- Specify a printer name of "ArbForums Virtual Printer."

- Install the software to “C:\Program Files\ArbForums\.”

Note: It is assumed that the command is run from within the directory containing “AFClient-3.5.0-setup.exe.”

```
AFClient-3.5.0-setup /s /v“/L*v afclient_install.log  
/qn AF_COCODE=99999  
AF_ACCOUNTUSER=testuser.99999 AF_ACCOUNTPASSWORD=test  
AF_PORTNAME=RPT3 AF_PRINTERNAME=ArbForums Virtual Printer  
INSTALLEDIR=C:\Program Files\ArbForums\”
```

Removing AFClient Software (Silent Uninstall)

To perform a silent uninstall, the Windows Installer program is invoked from the command line to remove the AFClient software. Please note: Silent uninstall must occur using the same installation package that was used for the previous installation. If the original installation package is not available, use the manual uninstall process (see the section titled “Interactive Installation/Removal”). Either of the following commands may be used (any parameters

Note: It is assumed that the above command is run from within the directory containing the file “AFClient-3.5.0-setup.exe.”

specified within [] are optional):

```
AFClient-3.5.0-setup /s /x /v“/L*v <afclient_uninstall_log> /passive”
```

where

<afclient_uninstall_log>

Optional – the name of the Windows Installer log file.

Removal Example

In this example, the following occurs:

- Remove AFClient software.
- Create a Windows Installer log file called “afclient_uninstall.log.” (Assumes command is run from within the directory containing the file “afclient-3.5.0-setup.exe.”)

```
AFClient-3.5.0-setup /s /x /v“/L*v afclient_uninstall.log /passive”
```

Configuring AFClient Software for Testing

Access to the AF testing environment is restricted. Contact AF Technical Services at support@arbfile.org for assistance in setting up a trial.

Testing Configuration

By default, AFClient software installation will automatically configure itself to access the production site. If you will be installing this software on a system that will be used for testing, you **must** perform the additional steps outlined below.

1. Install the AFClient software as described in the section titled “Software Installation and Configuration.”
2. Modify AFClient configuration files:
Update the endpoint URL in the following files to point to trial.arbfile.org (test environment):
 endpoint.prod.config
The file is located under the “Bin” folder under the installation directory.
3. Modify AFClient.properties and find the section titled AF Account ID and Password.
Enter your trial account ID and account password here.
4. Once this is complete:
 - a. Shut down AF Dashboard by right-clicking in the Systray and choosing Exit. This is to ensure the program is not running in the Systray (icon should not be visible).
 - b. In AFClient 3.5.0, the mechanism that sends files up to AF runs inside the Dashboard. This program needs to be completely stopped and started in order for the Testing Configuration to take effect.
5. Start the AF Dashboard.

Note: These steps need to be done for all users on the Windows box.
Alternatively, a Windows reboot will work as well.

AFClient Additional Product Settings

Certain settings for AFClient are specific to your environment. The settings can be changed by modifying the AFClient.properties file found in the “Bin” folder or by specifying them during a manual or silent installation.

Additional Settings

During the installation, you will need to specify the following additional settings for AFClient that are specific to your environment:

AF Company Code (AF_COCODE)

AF assigns each member company a 5-digit company code. You will need to specify the company code for your company.

AF User ID (AF_ACCOUNTUSER)

A valid AF user ID (defined for your company).

AF Password (AF_ACCOUNTPASSWORD)

The password associated with the AF user ID specified above.

The AFPrint application is required when you install AFClient; you can specify these additional settings:

AFPrint Virtual Printer – Printer Name (AF_PRINTER)

This parameter is used to specify the name of the virtual printer. When a user selects “Print” within any of his/her desktop applications, the “Print” dialog will typically allow him/her to select the printer to be used. The name specified in this parameter will be displayed in the Printer selection dialog and should be a name that the user will easily recognize as the AFClient virtual printer. The default printer name used by the installation is “AFClient Virtual Printer.”

AFPrint Virtual Printer – Port Name (AF_PORTNAME)

Within Windows, each active printer must be connected to a port. The AFPrint installation will automatically create a new port on your system, and this port will be used exclusively by the AFPrint virtual printer. This parameter specifies the name for the newly created port. The default port name used by the installation is “AFClient:.”

The AFDashboard application is a required component; during installation, you can specify these additional settings:

The “Always show AFDashboard in System Tray” checkbox that appears on the last screen of the installation wizard is checked by default. This setting indicates whether to always show the AFDashboard in the system tray at startup. The parameter `AF_LAUNCHAFDASHBOARDATSTARTUP` represents the same option and is set to “false” by default for a silent install.

The “Launch AFDashboard into the system tray” checkbox that appears on the last screen of the installation wizard is also checked by default. This setting indicates whether to launch AFDashboard immediately after the installation is complete. The parameter `AF_LAUNCHAFDASHBOARD` represents the same option and is set to “false” by default for a silent install.

The Proxy Server settings operate in four modes:

1. **Manual** – Manually define your proxy settings. You will have to enter a server address and port, as well as credentials.
2. **Auto** – Use the logged-in Windows user’s credentials to authenticate against proxy server with specified server address and port.
3. **System** – Use the logged-in Windows user’s credentials to authenticate against proxy server configured in Internet Explorer.
4. **None** – No proxy present, or even if a proxy server is present, we will not use it. All other proxy settings in this file will be ignored.

If your environment requires the use of a proxy server for Internet communication, you will need to specify these additional settings:

Proxy Server Authentication Mode (AF_PROXYSERVERMODE)

Indicates whether a proxy server is required within your environment. Valid values are NONE/MANUAL/AUTO/SYSTEM

Proxy Server Address (AF_PROXYSERVERHOST)

Only required if “Proxy Server Authentication Mode” is manual/auto. The IP address or name of the proxy server. If an IP address is specified, then standard dotted notation should be used (e.g., 127.0.0.1).

Proxy Server Port (AF_PROXYSERVERPORT)

Only required if “Proxy Server Authentication Mode” is manual/auto. The port of the proxy server.

Authentication User ID (AF_PROXYSERVERAUTHUSER)

Only required if “Proxy Server Authentication Mode” is manual/auto/system and proxy server requires authentication. The user ID used for proxy server authentication.

Authentication Password (AF_PROXYSERVERAUTHPASSWORD)

Only required if “Proxy Server Authentication Mode” is manual/auto/system and proxy server requires authentication. The password associated with the Authentication User ID specified above.

Domain (AF_PROXYSERVERAUTHDOMAIN)

Only required if “Proxy Server Authentication Mode” is manual/auto/system and proxy server requires authentication. The domain name used for proxy server authentication.

During a silent installation, you may also specify the following optional settings:

**AFClient User Setting Default for AlertNoCase
(AF_USERSETTINGSALERTNOCASE)**

This value is used to set the initial default value for the AlertNoCase setting within the User Settings file (subrosettings.xml). By using this option, you can establish an organization-wide default value for all users. For more information on this user setting, refer to the “AFClient User Settings” chapter within the *AFClient User Guide*.

**AFClient User Setting Default for AlertOneCase
(AF_USERSETTINGSALERTONECASE)**

This value is used to set the initial default value for the AlertOneCase setting within the User Settings file (subrosettings.xml). By using this option, you can establish an organization-wide default value for all users. For more information on this user setting, refer to the “AFClient User Settings” chapter within the *AFClient User Guide*.

TWAIN Driver Installation

If you plan to use the AFScan application on a given system, then the TWAIN driver installation should be performed prior to running the AFScan application.

TWAIN Driver

The TWAIN driver interface is the most widely supported scanner interface in use today. Most, if not all, major scanners support a TWAIN driver interface. AFScan supports any TWAIN-compliant scanner and has been tested with scanners from the following manufacturers: Canon, Fujitsu, HP, and Xerox.

Networking Considerations

This section provides additional information on topics related to networking and Internet access.

Network Transmission

All AFClient network transmissions occur using standard HTTPS protocol (SSL via port 443 – the standard SSL port). All data transmitted via AFClient is fully encrypted.

Domain Access for AFClient – Testing and Production

Test Environment – AFClient must have Internet access to the following locations:

trial.arbfile.org

stage.arbfile.org

Production Environment – AFClient must have Internet access to the following locations:

www.arbfile.org

stage.arbfile.org

Note: When using AFClient within either environment, Internet access is limited to the specified domains.

Proxy Servers

Within many organizations, a proxy server is used to coordinate Internet access from workstations. If your workstations access the Internet via a standard proxy server, please contact AF Technical Services at support@arbfile.org.

Note: Many versions and configurations of proxy servers exist; therefore, AFClient through proxy is not recommended nor supported by AF. All AFClient traffic is encrypted via HTTPS.

Configuring AFClient for Direct Access

Due to the fact that the AFClient software only communicates with AF's production system, many organizations have configured AFClient to access the AF system directly (without using a proxy server). This strategy improves the performance of AFClient without incurring any security risks.

This strategy often involves updating one or more of the following control systems within your environment:

- **DNS Configuration** – This configuration needs to be updated if your organization maintains its own DNS servers (and prevents workstations from accessing external DNS servers). Since the AFClient configuration file uses “named” locations rather than IP addresses, if the domain names (listed above) are not defined in your DNS configuration, “Unknown Host” or “Host Not Found” errors will occur.
- **Network Routing Configuration** – This configuration needs to be updated if your organization explicitly defines network routes within its network routers/switches for each workstation. To provide direct access (without using a proxy server), an explicit route may be required for the workstations.
- **Firewall Configuration** – This configuration needs to be updated to allow the workstations to directly access AF’s testing and production sites (see domains listed in the section titled “Domain Access for AFClient – Testing and Production”).

Using Microsoft’s System Management Server (SMS) or System Center Configuration Manager (SCCM) for Automated Deployment

This section provides additional information regarding the use of Microsoft’s SMS or SCCM for deployment of AFClient.

Deploying using SMS/SCCM

For those members using Microsoft’s SMS or SCCM to deploy application software packages, a sample Package Definition File has been included in the installation package (i.e., “\AFClient-3.5.0.pdf”).

After finalizing the syntax for your silent installation command, you will need to manually edit this file (AFClient-3.5.0.pdf) to update the “CommandLine” setting and any other settings as appropriate for your environment.

Documentation

This section contains additional information regarding the documentation available for AFClient.

AFClient Documentation

The following product documentation is included in the AFClient Installation Package (in the “\UserDocs” directory):

- *AFClient Installation Guide* – This document provides detailed information related to the installation and configuration of the AFClient software.
- *AFClient User Guide* – This document provides detailed information related to the usage of both the AFPrint and AFScan applications.
- *AFClient Release Notes* – This document provides detailed information as to the new features and functionality of the product.

Note: The file “AFClient-3.5.0.pdf” that is provided in the root directory of the Installation Package is a sample SMS Package Definition File (PDF). It is not an Adobe Acrobat file.